

3.2 Purchase like partners

The first pillar of the Group's CSR strategy, the commitment to "Purchase like partners" acknowledges environmental and social issues in the Group's supply chain, particularly the extraction and production stages of the raw materials used to manufacture the products sold by the brand.

Given the mapping of non-financial risks identified as part of the duty of vigilance (see Section 3.1.1), risk control at the upstream stages of the Group's activity value chain is key to providing our customers with a more responsible product offering. The following paragraphs therefore describe the existing control procedures and action plans and their results relating to raw materials, the manufacturing of products and the control of the chemicals used.

3.2.1 SUSTAINABLE MANAGEMENT OF RESOURCES

Risk/Opportunity	Ambitions 2020	2019 performance
Sustainable management of resources	100% of our strategic furniture suppliers in India committed to our wood traceability programme with TFT	71% of Indian suppliers representing 82% of the revenue generated by purchases included in this programme
Denunciation and impact on the supply chain		
Non compliance with the EUTR Regulation	Standardise the use of timber from sustainably managed forests in accordance with FSC®/PEFC™ standards	64% of wood furniture meets a sustainability criterion

The traceability of raw materials and the reduction of their social and environmental footprint occupies a central place in Maisons du Monde's CSR strategy. The "sustainable management of natural resources" roadmap makes the responsible purchasing policy part of a progress plan by identifying key risks and challenges and implementing voluntary measures to offer an increasingly responsible range of products to the brand's customers.

Beyond the challenges related to wood supplies, a historic commitment by Maisons du Monde, the responsible purchasing policy is gradually being extended to all raw materials that have an environmental impact on the supply chain. This currently covers supplies of leather, cotton and materials of animal origin.

All requirements and control procedures concerning the responsible sourcing of raw materials have been formalised in a dedicated policy and appended to the documents sent to suppliers (product specifications, terms and conditions). All of the

Group's suppliers are therefore subject to the same requirements for the responsible sourcing of raw materials.

Our sustainable timber commitment

Since 2010 the Group has carried out substantive work on sourcing timber, a material used in most of its products. The actions implemented revolve around three levels of requirements: the exclusion of at-risk species and sources, verification of legal cutting and a differentiating voluntary approach to guarantee the sustainability of resources.

These commitments are formalised in the Maisons du Monde wood purchasing policy. This policy contains the minimum requirements and additional recommendations for making suppliers aware of the Group's expectations and enabling them to be part of a partnership and support network.

Minimum requirements	Compliance with the European Union Timber Regulation Ban timber from at-risk regions: Myanmar, Cambodia, the Congo basin and the Amazon basin Compliance with the specifications of voluntary FSC® and PEFC™ certification standards for labelled timber
Additional recommendations	Prioritisation of the FSC® label Use of recycled wood wherever possible Best efforts to reduce the risks identified

In 2019, to verify the relevance of the above requirements, the Group updated its wood supply mapping. This analysis made it possible to update the list of wood species used in the products, their areas of origin as well as the volumes consumed by the brand. In roundwood equivalent, this figure amounts to more than 4 million m³/year.

Monitoring regulatory compliance

As a crucial step in our sustainable timber commitment, compliance with regulations and monitoring of such compliance are key to the Group's vigilance plan. The European Union Timber Regulation (EUTR) applies to all products distributed by the Group. In 2013, Maisons du Monde formalised a "due diligence" procedure enabling it to ensure the legality of the timber used and to comply with the requirements of this regulation. This procedure is based on following three steps very closely:

- collection of information on the provenance of the wood, as well as documents proving its legality;
- analysis of the risk of illegality;
- implementation of risk mitigation procedures.

Should suppliers fail to comply with these regulatory requirements, the Group has formalised a monitoring and withdrawal procedure. This specifies the time that the supplier is given to comply, as well as the withdrawal procedures, ranging from stopping any new development to transferring the products in question.

In 2019, following a blank audit of this procedure commissioned by Maisons du Monde, the commitment of purchasing teams and suppliers was further strengthened. Half-yearly meetings between the purchasing teams and the EUTR Manager are thus organised to ensure that regulatory issues are known and taken into account in the selection of products. At the same time, two training sessions for strategic Indian and Chinese suppliers were organised. These workshops are designed to make suppliers aware of wood resource management issues, regulatory requirements and to explain the control procedures set up by Maisons du Monde. They are also an opportunity for suppliers to share among themselves the difficulties encountered and the best practices to be adopted to ensure the compliance of their products with the EUTR.

As a result, 79 strategic suppliers covering 28% of wood SKUs have received training in the requirements of the EUTR.

Range of products made from sustainable timber

In addition to regulatory requirements, Maisons du Monde is continually seeking to increase the number of environmentally-friendly products. For this reason, the Group has defined several product ranges that currently comprise the

sustainable timber product offering in Maisons du Monde catalogues:

- **products made from recycled timber:** recycled timber can be used to create new and unique products without consuming any additional forestry resources. In 2019, 148 furniture SKUs distributed by Maisons du Monde were products made from recycled wood, or 5% of the wooden furniture sold by the brand;
- **products made from certified timber:** Maisons du Monde is constantly seeking to expand the number of FSC® and PEFC™ SKUs. Timber from certified forests meets responsible management standards based on protecting biodiversity, renewing resources and complying with social criteria for dependent communities. Between 2018 and 2019, the number of FSC® certified SKUs rose from 890 to 1084, up 22% from 2018. PEFC™ certified SKUs were up from 529 to 566 in 2019. Currently, labels are the best way of guaranteeing that timber comes from sustainably managed forests. To ensure that these labels are robust and to avoid any false allegations regarding products, Maisons du Monde exercises oversight with regard to these certifications. For each SKU made from certified timber and distributed by the brand, suppliers must supply their own valid certificate, a valid certificate from their timber supplier as well as proof of purchase of certified timber. If the supplier is unable to submit the evidence required, or if there is any doubt as to the authenticity of the documents, Maisons du Monde may trigger a third-party audit. Labels are only affixed to products and displayed in the catalogue once a detailed audit has been conducted. In 2019, Maisons du Monde conducted three independent audits, one in Bulgaria and two in China, to ensure compliance with FSC® certification specifications by its suppliers;
- **products made from traced timber:** as it is unable to source FSC® or PEFC™ certified timber in India where these certifications do not exist, Maisons du Monde has introduced its own traceability system in partnership with a non-governmental organisation called Earthworm Foundation. Operated by the Group's main Indian suppliers, this system makes it possible to trace the timber back to its origins and to ensure that it has been legally felled. Once the entire supply chain has been audited by Earthworm, products are marked with a QR code that tells the brand's customers their history, from its forest of origin to its place of sale, including the audit date. The programme now has 12 Indian suppliers, accounting for 82% of the purchase volume of wooden furniture manufactured in India. 71% of strategic Indian suppliers are involved in this programme. These suppliers are committed to making their supply chains more transparent and to gradually increasing the number of products traced. As a result, 145 furniture SKUs, or a total quantity of 54,735 items were shipped with a QR code in 2019.

PERCENTAGE OF STRATEGIC INDIAN SUPPLIERS INVOLVED IN THE TRACEABILITY PROGRAMME

	2019	2018	2017
Number of suppliers committed to the traceability programme	12	12	13
Percentage of strategic Indian suppliers committed to the programme	71%	92%	92%

Number of furniture SKUs Meeting one sustainability criterion

	2019	2018	2017
Traced timber	145	144	135
Recycled timber	148	147	140
FSC® certified timber	1,084 ⁽¹⁾	890	657
PEFC™ certified timber	566 ⁽²⁾	529 ⁽²⁾	424
"Ecodesigned" products	3	14	6
Percentage of wooden furniture SKUs	64%	60%	56%

(1) and (2) The number of FSC and PEFC SKUs does not include ecodesigned SKUs, which are also made from certified timber.

The responsible wood offering has also progressed with regard to SKUs from the decoration items range.

NUMBER OF DECORATION ITEM SKUS MEETING ONE SUSTAINABILITY CRITERION

	2019	2018
Traced timber	-	-
Recycled timber	11	3
FSC® certified timber	44	31
PEFC™ certified timber	-	-
Ecodesigned" products	1	-
Percentage of wooden decoration SKUs	7%	5%

Traceability of leather goods and in other animal materials

In the context of its roadmap, Maisons du Monde identified leather as being the second priority material, after timber. Leather is, in fact, a material that comes from a complex animal supply network with multiple by-products that poses challenges that go beyond environmental issues. These challenges include issues of animal welfare, rearing-related deforestation, the environmental impact of tanning skins, the use of chemicals and even the social conditions at each stage of the production process.

In 2019, the action plan to ensure responsible leather sourcing has evolved to include all materials of animal origin. The control requirements and procedures for animal materials have been formalised in the raw materials purchasing policy sent to all suppliers. They will be applicable starting in 2020.

Minimum requirements	Exclusion of endangered species according to the IUCN and CITES registers Exclusion of animal materials if they do not come from the meat industry Traceability to slaughterhouses and legality of slaughter Signature of an ethical Code of Conduct by slaughterhouses Systematic risk analysis for skins of Brazilian origin
Additional recommendations	Prioritisation of tanneries audited according to the Leather Working Group standard Use of recycled leather where possible Best efforts to reduce the risks identified

Maisons du Monde's commitment for materials of animal origin currently revolves around three main issues:

- **animal well-being:** The Group is committed to tracing raw materials of animal origin, at a minimum, to the slaughterhouses. This traceability must make it possible to verify that the material comes from legal and humane slaughter. Accordingly, slaughterhouses that enter the Maisons du Monde supply chains will have to commit, by signing a code of ethics, to respecting the five fundamental freedoms defined by the Farm Animal Welfare Council;
- **the impact of livestock farming on deforestation:** Cattle rearing has been identified as one of the causes of deforestation in some regions, particularly in Brazil. In order to ensure that leather products or other animal materials distributed by Maisons du Monde do not contribute to deforestation, an in-depth analysis will be systematically conducted for materials from Brazil. In the event that a high risk is identified, Maisons du Monde will support the supplier in implementing risk reduction actions or changing supplies if necessary;

- the environmental impact of skin tanning processes:** Maisons du Monde has chosen the Leather Working Group (LWG) standard to guarantee its customers that skins are tanned under environmentally friendly conditions. The LWG standard reduces environmental impacts and ensures the safety of leather products. In addition to treating effluents and managing chemicals, the LWG audit protocol covers water and energy consumption, waste management, the health and safety of workers and leather traceability. By the end of 2019, 17 SKUs had been manufactured using leather from LWG certified tanneries, accounting for 7% of SKUs containing leather.

TRACEABILITY OF LEATHER GOODS

	2019	2018
Percentage of leather SKUs from LWG certified tanneries	7%	18%
Percentage of leather SKUs originating in Brazil	19%	20%

Traceability and certification of cotton

Faced with the environmental and social issues related to cotton growing (water consumption, use of chemical pesticides and fertilisers, working conditions, etc.), in July 2018, Maisons du Monde started risk mapping, in partnership with the Earthworm Foundation NGO. 9 suppliers, accounting for 60% of the volume of

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Transparency regarding product composition and origin

80% of furniture and 30% of wooden decoration items come from sustainably managed forests.

30% of textile articles and furniture coverings made of responsible cotton

Animal well-being policy formalised and monitored through to slaughterhouses

50% of textiles and furniture coverings Oeko-Tex® certified.

cotton product purchases, were selected for inclusion in the project. This in-depth analysis made it possible to target the priority risks concerning the products distributed by the brand and thus formalise minimum requirements to be met by suppliers. These requirements are also integrated into the raw materials purchasing policy, and they include:

Minimum requirements	Exclusion of at-risk regions such as Uzbekistan, Syria and Xingjiang province in China Compliance with the specifications of the GOTS and Oeko-Tex® Standard 100 voluntary certification standards for labelled products
Additional recommendations	Use of recycled cotton where possible Best efforts to reduce the risks identified

To guarantee the brand's customers a responsible cotton product offering, the Group has identified the GOTS standards as a tool to reduce their environmental impact. The products in Maisons du Monde's Junior and Pro offerings have been identified as a priority and will include organic cotton products in future collections.

Our 2024 Progress Plan

The year 2019 was marked by the formalisation of Maisons du Monde's strategic plan for 2024. Concerning issues related to the responsible management of resources, the following objectives have been set and will be monitored over the period 2020-2024.

3.2.2 SOCIAL AND ENVIRONMENTAL IMPACTS IN THE SUPPLY CHAIN

Risk/Opportunity	Ambitions 2020	2019 Performance
Non-compliance with social requirements	100% of our suppliers sign the Code of Conduct	72% of suppliers sign
Situation regarding corruption at our suppliers or in our supply chain	100% of our strategic suppliers audited on the basis of social criteria, every two years	63% of strategic suppliers audited over the last two years
Serious environmental incident at our suppliers	100% of product managers trained in responsible purchasing	62% of product managers have been trained in social audits

Risk management in relation to working conditions at the Group's suppliers is one of the main issues being worked on in relation to Maisons du Monde's duty of vigilance. The supplier support programme aims in particular to respond to the priority risks presented in Section 3.2.1 relating to failure by a supplier to comply with the social requirements of Maisons du Monde, the identification of a situation of corruption involving the supplier or the occurrence of an environmental incident in a factory.

As the focus of the Ambitions 2020 roadmap and the Group's commitment, the work of supporting and monitoring suppliers is adapted to the types of partners in three distinct levels of commitment that concern:

- all suppliers who commit to complying with the Group's requirements sign a Suppliers' Code of Conduct;
- strategic suppliers are supported by Maisons du Monde to advance social issues. Accordingly, the Group has defined various control and monitoring mechanisms to aid strategic suppliers in "at risk" countries (primarily Asia and Eastern Europe). 100% of these suppliers will have to be audited, in particular, on social criteria every two years, by 2020;
- the Mekong Furniture production plant in Vietnam is being supported more specifically so that it can achieve the goal of ISO 14001 certification.

Suppliers' vigilance plan

A part of the Group's vigilance plan since 2018, supporting suppliers in the management of social and environmental risks in the supply chain is an integral part of Maisons du Monde's purchasing commitments.

The conditions and procedures for supporting suppliers regarding social issues are formalised in the Maisons du Monde social audit policy. This policy, which was updated in 2018, is shared internally and with the Group's suppliers. It presents the support and monitoring procedures for social practices: identification of suppliers to be audited, types of audits authorised, monitoring procedures and procedures for disengagement in the event of non-cooperation. This policy was crafted with the Purchasing Department and is sent to all strategic suppliers prior to the annual social audit campaign.

In addition to supplier audits and controls, the Group is committed to supporting its suppliers. Two CSR coordinators located in China and India have been providing day-to-day support to suppliers on these issues since 2018. These local champions of the Group's ambitions are tasked with upskilling audited suppliers by sharing experience, training Plant Managers and carrying out internal follow-up audits.

At the same time, to cover all impacts of the manufacturing sites for products distributed by Maisons du Monde, the Group added environmental performance to the supplier audit procedure in 2019. The support teams were trained in environmental auditing according to the framework developed by the ICS, and an environmental risk map structured by product family and raw material used (textile, metal, leather, wood and ceramics) was prepared. The first environmental audits were performed on the basis of this analysis, in particular with "Tier 2" suppliers of Maisons du Monde in the textile industry. These audits will gradually be made universal for all of the Group's strategic suppliers working on product families characterised as being at risk.

Suppliers' Code of Conduct

Reiterating all the requirements in relation to compliance with social conditions by suppliers, beginning with compliance with fundamental ILO Conventions, the Maisons du Monde Code of Conduct serves as common ground for managing social impacts in the supply chain. This document is sent to all suppliers along with the specifications or general conditions of purchase. Adherence to it will be required by the end of 2020. It reiterates Maisons du Monde's demands for the following topics:

1. Child labour
2. Forced labour
3. Discrimination
4. Working time
5. Compensation
6. Freedom of association
7. Health and safety
8. Environment
9. Subcontractors and traceability
10. Management system and transparency
11. Corruption

At 31 December 2019, 1,064 suppliers have signed the Suppliers' Code of Conduct (183 furniture suppliers and 913 decoration suppliers). That accounts for 72% of Group suppliers by number and 85% by purchasing volumes.

Support for strategic suppliers

As a % of suppliers	2019	2018	2017
Furniture suppliers	88 %	92 %	86 %
Deco suppliers	70 %	32 %	26 %
TOTAL	72 %	39 %	34 %

As well as signing the Code of Conduct, strategic suppliers received ongoing support from Maisons du Monde. They are audited on social issues on a regular basis to assess their performance. The Group's 2020 ambition is to ensure that all of these strategic suppliers are audited at least once every two years.

Two types of audit were carried out at the premises of the Group's strategic suppliers: guidance audits, carried out by an independent auditor based in Asia, and audits on compliance with the ICS standard, carried out by accredited audit firms.

Maisons du Monde has been a member of the Initiative for Compliance and Sustainability, (ICS) since 2017 with the aim of:

- accessing a shared audit methodology and tools;
- pooling best practices and implementing joint measures to help factories to progress;
- contributing to the continuous improvement of the standard by taking part in the task forces overseen by the initiative.

ICS audits measure the factory's performance with a rating which illustrates the compliance of practices and the criticality of instances of non-compliance identified. It also lists best practices and corrective measures to be implemented to comply with its standard. Guidance audits are ordered for the smallest suppliers or for those who lack maturity in this area. This approach supplements the advice given to the factory to help it understand the benefit of the approach as well as the overall assessment of practices and fully customised action plan.

In 2019, 87 audits were conducted by Maisons du Monde based on the ICS framework, and 14 social audits were ordered by other members of the initiative on suppliers shared with Maisons du Monde.

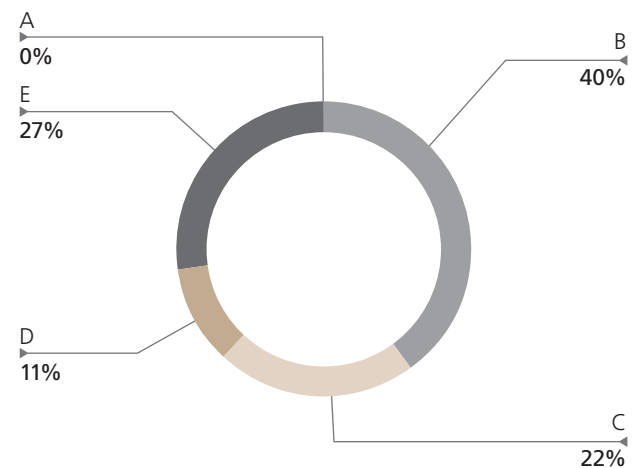
Finally, 14 guidance audits were ordered at the same time in China and India.

SOCIAL AUDIT BY TYPE

	2019	2018	2017
ICS audits ordered by MDM	87	49	17
External guidance audits	14	9	12
ICS audits at shared factories, ordered by other members	14	14	19
TOTAL	115	72	48
Percentage of strategic suppliers audited in the last two years	63%	58%	37%

In accordance with this social audit policy, a specific action plan is implemented with each supplier in line with the rating obtained. Suppliers rated "E" according to the ICS standard (24 suppliers in 2019) are subjected to a stricter monitoring and control process. This note means that critical non-compliance with an "alert notification" was identified during the audit. Dedicated support is then provided and another audit must be carried out within six months.

RATING OF ICS AUDITS AT MAISONS DU MONDE SUPPLIERS IN 2019



Inter-supplier training sessions

In addition to its supplier support system, Maisons du Monde has been organising annual training sessions for strategic suppliers on CSR Purchasing issues since 2017. The purpose of these sessions is to strengthen communication of the Group's expectations, bring teams together to promote support and involve plant managers. Managers are also invited to participate and share their experience with their peers. They increase understanding of the support mechanisms put in place for factories and address CSR issues.

After the success of the first two sessions organised in India and China around the theme of social responsibility, the Group organised another session in Delhi in 2019, this time on the theme of environmental responsibility. This country is home to the majority of the Group's textile suppliers, for which Maisons du Monde has observed high levels of environmental risks.

This first session on environmental issues had three objectives:

- present the CSR Purchasing strategy and 2024 environmental responsibility objectives;
- raise awareness of climate change and stress the importance of getting the entire supply chain on board;
- present the environmental audit as a tool for continuous improvement.

The programme for the day was constructed jointly with the NGO Earthworm Foundation and the audit firm Eurofins-AQM. It also featured four suppliers who spoke about their best CSR practices. This session brought together 46 suppliers, or 72% of Indian strategic suppliers.

At the same time as this event in India, Maisons du Monde also took part in the first ICS training in partnership with the International Labour Organisation, which was organised in Shanghai. Focused on cooperation and health and safety in the workplace, this training session brought together six of the Group's suppliers. This day was an opportunity to reaffirm the Group's willingness to always encourage peer-to-peer exchanges and strengthen cooperation with its local CSR coordinator.

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Transparency regarding product composition and origin

Systematic pre-assessment of suppliers for CSR criteria

100% of strategic suppliers audited for social criteria, with no critical non-compliances

100% of at-risk strategic suppliers audited for environmental criteria

Training for product managers

Maisons du Monde considers training in the field to be of paramount importance when it comes to enabling Maisons du Monde purchasing teams to understand the challenges faced. Product managers are therefore invited to take part in a guidance audit by participating in the introductory meeting, factory visit and interviews with the workers.

At 31 December 2019, 60% of furniture product managers and 33% of deco managers were trained in issues specific to social audits.

Lastly, for purchasing teams that do not participate in factory visits, Maisons du Monde, with the help of the firm Mind-Up, organises feedback sessions on guidance audits and information campaigns on social issues.

Our 2024 Progress Plan

The Maisons du Monde 2024 strategic plan incorporates a strengthening of the Group's requirements as regards supplier social and environmental performance and enhanced support with the following objectives:

3.2.3 CUSTOMER HEALTH AND SAFETY – CHEMICALS

Since managing chemicals is key to the Maisons du Monde responsibility policy, it is the third strand of the Group's responsible purchasing commitment and is a strong focus of commitment. This monitoring work is a response to the risks identified in Section 3.1.1 relating to the presence of problematical substances in the products distributed by the Group or the use of problematical substances at an earlier stage of the supply chain. The process implemented by Maisons du Monde to guarantee product compliance and chemical safety, is based on four main pillars:

- regulatory and documentary oversight supplement Maisons du Monde "substances" specifications;

- systematic forwarding of the "substances" specifications to suppliers together with recommendations for the most risky products;
- monitoring of substances contained in the products;
- a voluntary action plan to reduce some "risky" substances.

With a view to constantly improving its product safety, Maisons du Monde has introduced targets to reduce the "chemical footprint" of its products by 2020, over and above regulatory requirements.

Risk/Opportunity	Ambitions 2020	2019 Performance
Exposure to chemicals	100% of our suppliers sign the "substances" specifications	96% of our suppliers sign the "substances" specifications
	Early replacement of problematic, unregulated substances	50% reduction in NPEO detected in 2019 and a 80% reduction in phthalates since 2015

“Substances” specifications

Chemicals contained in products are strictly regulated. The restrictions of the European REACH regulation have the greatest impact on our range of products. Some products are also affected by the regulation on Persistent Organic Pollutants which, for example, restricts the use of certain flame retardants and plasticizers. The regulation on toys and electric/electronic products also restricts some additional substances. The Maisons du Monde Group keeps the “substances” specifications up to date and targets product control campaigns on the basis of regulations and relevant scientific studies.

The main changes to the specifications in 2019 involve the inclusion of specific requirements in the United States and the updating of the phthalates requirement in anticipation of specific future regulations.

The Group and its suppliers’ commitment to controlling chemicals is based on these updated “substances” specifications. By 2020, these specifications will have to be signed before an order is placed. By the end of 2019, 96% of suppliers had signed this document.

Lastly, Maisons du Monde is working on introducing a list of substances that are also prohibited in manufacturing processes (Manufacturing Restricted Substances List - MRSL). The introduction of this type of chemical monitoring system at all stages of production, even if the chemicals are absent from the finished product, ensures greater protection for workers and for the environment.

An ambitious control policy

As a percentage of suppliers 2019 2018 Suppliers that are signatories of the substances specifications 96 % 96 %

As a percentage of suppliers	2019	2018
Suppliers that are signatories of the substances specifications	96 %	96 %

Suppliers’ compliance with these specifications is evidenced by targeted tests on products distributed. To cover the risks, a test procedure has been formalised and incorporated in the vigilance plan. The choice of tests is based on a multi-criteria risk analysis which recognises supplier risk (strategic supplier, new suppliers, supplier on probation) and product risk (risky materials, use with

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50% of textiles and furniture coverings GOTS or Oeko-Tex® certified.
Ongoing support for suppliers regarding substance-related issues

significant exposure on the part of the consumer as with chairs and bed linen).

The tests are carried out primarily on production areas during the manufacture of the articles, by third-party laboratories mandated by Maisons du Monde. The laboratory is responsible for taking the test item from the production line and analysing it, in accordance with the test schedule laid down by the Group based on product risks. In 2019, 1,928 substance tests were conducted on these at-risk products out, compared with 1,381 in 2018. These tests revealed 12% of non-compliant products requiring product modifications. Following this work, only 6 products could not be sold. In 2020, the test plan will also include a number of tests performed on manufactured products arriving at the warehouses to fully validate the system.

In 2019, Maisons du Monde included in its specifications a requirement for the 33 carcinogenic, mutagenic or reprotoxic substances or families of substances that will be subject to restrictions in textiles starting November 2020. The control plan that accompanies this new requirement shows that the 40 products tested already meet this future restriction. Indeed, no instance of non-compliance was found for these new substances, which include quinoline, carcinogenic dyes or extractable heavy metals. Compared to the restriction on Nonyl phenol ethoxylates (NPEOs) that enters into force in 2021, the substitutions begun several years ago are ongoing and have made it possible to reduce the number of detections of these substances by 50% in 2019. As for phthalates, work to support our suppliers enabled a 80% reduction in the number of problematic phthalates detected between 2015 and 2019.

Our 2024 Progress Plan

As part of the 2024 plan, discussions were launched to define the main areas of work regarding substances between now and 2024. The common theme is working towards a better knowledge of the problematic substances present not only in products but also in the entire manufacturing chain. These actions will enable better substance risk management by making it easier to label certain products and eliminating problematic materials, while continuing to develop our suppliers’ skills. Finally, at the same time as the inclusion of GOTS-certified organic cotton into the Maisons du Monde product offering, the Group has chosen the Oeko-Tex® standard to guarantee the safety of its textile products. This offering will be developed starting with the 2020 collections.